# Alum Rock Counseling Center Programs & Services



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**OUR MISSION:** To heal families and inspire youth to reach their full potential.

#### **OUR VISION:**

Communities where help and support services are accessible and prosperity is possible.

#### **OUR VALUES:**

Integrity
Helping Others
Respect
Diversity
Quality Work

### **ARCC** Areas of Impact

Since 1974, Alum Rock Counseling Center (ARCC) has worked with low-income, predominantly Latinx (80%) youth and families in some of the most underserved communities throughout Santa Clara County, with a focus on their founding region of East San Jose. In neighborhoods and schools where gangs, substance use, school failure, family violence and criminal activity can be commonplace, ARCC is committed to providing mental health counseling and educational support to youth and caregivers who otherwise might struggle to afford quality care.

Today ARCC serves 10,000+ individuals annually, providing culturally and linguistically sensitive support in homes, in 50+ schools, out in the community, via telehealth and in our clinic located in East San Jose. The agency's overarching goal is to keep high risk youth safe, in school and drug and violence free.

#### ARCC will work to ensure that:

Our youth and families have resources for overcoming behavioral health concerns including substance use and mental health challenges.

All of our kids are kindergarten ready.

Our youth graduate from middle school, high school and beyond.

Our youth and families are free from involvement with the justice and/or social services systems.

Our homes, schools and neighborhoods are safe—free from violence and dangerous behaviors.









#### First 5

First 5 serves children (0-5) and their families through either stand alone or combined Home Visitation and Therapeutic services in order to best meet the unique needs of families. Services are provided in various convenient locations and are geared towards early detection of developmental delays, behavioral issues,



and environmental stressors that can impact a child's overall mental health. The program also offers coaching and education for parents to foster parental self-efficacy, strengthen the caregiver-child bond, promotehealthy expression of emotions and nurture their child's development in all areas.

## Prevention & Early Intervention Services (PEI)

PEI is offered at identified local schools in partnership with the Santa Clara County Mental Health Department. The program targets high-risk youth and their families with the goal of preventing, reducing, and eliminating mental health issues that may be inhibiting academic success and family wellness. Elements of the PEI Program are: strengthening families workshops/groups, social skills building classes, case management, resource linkages, parent/caregiver support, parent workshops, outreach, behavioral interventions & support for youth, and individual/family therapy in schools, communities, and in homes.

## Middle School Mentoring & Support Program

A school-based program that aims to empower youth ages 11-14 to avoid high-risk behaviors such as crime, involvement in gangs, drug use, adolescent pregnancy & truancy. Students generally participate from 6th-8th grade receiving academic, emotional and social support through mentoring, case management, and life skills groups that teach a specific curriculum proven to reduce tobacco, alcohol, and other drug use. Family support and linkage to resources are also key program components. Referrals are made by caregivers, schools, and self-referrals.

#### **Substance Use Prevention Services (SUPS):**

SUPS is a community based prevention program that provides information dissemination and education throughout the Santa Clara County to adults and youth. SUPS attempts to prevent the onset of substance use and/or limit the development of problems associated with alcohol and other drugs. Services include tabling events, community presentations, workshops, and life skills classes for 3rd to 10th grade students using the Botvin LifeSkills Training curriculum.

### ARCC Embraces the Youth Who Need Us the Most

#### Substance Use Prevention Services Alternate Activities (SUPS-AA)/Elevate:

SUPS-AA and Elevate are community based prevention programs for youth throughout the County of Santa Clara. They provide positive, alternative activities that are fun, supervised and structured so youth have constructive and healthy ways to use their time and learn life skills as well as help youth avoid situations that encourage the use of substances and risky decision-making. Prevention Specialists provide enrichments, workshops, and field trips featuring activities/topics such as video games, arts and crafts, sports, outdoor games, self-care, and mindfulness.

### Truancy Abatement and Burglary Suppression Services (TABS)

TABS is a school-based program, which promotes school achievement for high-risk students by removing and addressing barriers to school attendance and connectedness such as learning disabilities, family violence, and socioeconomic stressors. Youth who are deemed truant and/or chronically absent are referred for case management and other support services by schools, community partners, and the San Jose Police Department. TABS currently serves elementary, middle, and high school students in San Jose schools.

#### Parent Advocate (PA) Program

PA supports families who have a court-ordered or voluntary case open through the Department of Family and Children Services (DFCS). Parent Advocates have lived experience of successfully going through the reunification process themselves. They work with families as they navigate the child welfare system and their court-ordered case plan to ensure they have the skills and access to resources to have a successful reunification with their children. Services are offered for the entire length of their Family Reunification case and up to 3 months after the case status changes to Family Maintenance.

#### Cultural Broker (CB) Program

CB aims to decrease disproportionality and increase well-being among at-risk children and families by facilitating communication and understanding between





families, the Department of Family and Children Services (DFCS), and Juvenile Probation Department (JPD). Cultural Brokers have a cultural understanding and sensitivity of the Latinx community, and provide clients with individualized advocacy, education, and resources. Services last a minimum of 2 months to a maximum of 13 months depending on case type.

#### **Counseling Internships**

ARCC provides internship opportunities for MFT and ASW students enrolled in practicum classes at local universities. Individual and group supervision per BBS guidelines is provided by licensed clinicians. The program helps to prepare tomorrow's mental health practitioners to better understand and support the special needs of high-risk, disenfranchised individuals by providing diverse, holistic training opportunities in homes, schools, clinics, one-on-one, and in group settings.

#### School-Linked Services (SLS)

SLS supports 1st-8th grade students in the Alum Rock Unified School District. The program provides risk assessments, individual therapy, family therapy, and case management. The program helps youth develop healthy coping skills and social skills. Services are delivered in schools as well as community settings. The goal of SLS is to increase school engagement, attendance, and achievement. It is also our goal to decrease at-risk behaviors, promote healthy natural support systems and healthy families.

#### **Social Emotional Academic Services (SEAS)**

SEAS supports youth attending Latino College Preparatory Academy (LCPA), Luis Valdez Leadership Academy (LVLA), and Roberto Cruz Leadership Academy (RCLA). The program provides individual therapy, family therapy, case management, and risk assessment to participating students. SEAS strives to enhance social emotional wellness of youth while helping decrease at-risk behaviors. The goal is to increase school attendance, engagement, and achievement.

#### **EVIDENCE BASED PRACTICES**

**Botvin Life Skills Training Program** 

**Brief Family Strategic Therapy (BFST)** 

Cognitive Behavioral Therapy (CBT)

**Motivational Interviewing** 

**Child Parent Psychotherapy (CPP)** 

Strengthening Families

**Systematic Training for Effective Parenting** 

Curriculum (STEP)

Trauma Focused Cognitive Behavioral Therapy

**Triple P Positive Parenting Curriculum** 

Wellness Recovery Action Plan (WRAP)

Utilized individually or in combination by ARCC programs

#### Therapeutic Behavioral Services (TBS)

TBS serves youth (0-21) who need behavioral support in addition to other mental health services. The program helps youth who are at risk of moving to a higher level of care, losing home placement, or being hospitalized because of their behavioral issues. Multiple hours of treatment per week can be provided as needed to stabilize targeted behaviors. This treatment is a coaching model that always includes the caregiver.

#### **Outpatient Services (OP)**

OP serves youth (ages 6-21) with severe emotional disorders, including those suffering from anxiety, depression, and trauma. Services are provided individually 1x (or more) per week, primarily clinic-based but also in the community, homes, and schools. Psychiatric and/or medication support services are available as needed.





I can provide the basics—shelter, safety, food—but my son connects with his mentor in a special way."

- Grateful father of a mentored youth



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